

# Visitory — Privacy Policy

Effective date: 18 May 2026

*The short version: Visitory keeps your health data on your device. We do not collect it, do not sell it, do not run analytics on it, do not include third-party trackers, and do not use it to train any AI model. AI features run on-device using Apple's frameworks.*

## 1. Overview

Visitory is a personal healthcare organisation app developed by Kirill Trokhov. This Privacy Policy explains how the App handles the information you enter, scan or generate while using it. It applies to the iOS, iPadOS and watchOS versions of Visitory.

## 2. Information We Do Not Collect

We do not operate a server that stores your medical data. We do not collect or transmit your visits, medications, symptoms, daily check-ins, notes, scanned labels, documents, AI summaries, profile information, allergies, conditions or contacts. We do not collect device identifiers, location, contacts, photos, microphone audio or analytics about how you use the App. We do not include any third-party advertising, analytics, attribution or tracking SDKs.

## 3. Information You Save in the App

Information you enter, scan or generate — including visits, medications, schedules, reminders, symptoms, daily check-ins, allergies, conditions, emergency contacts, doctor records, attachments and AI-generated summaries — is stored locally on your device using Apple's SwiftData framework. We do not have access to that data.

## 4. Camera & On-Device OCR

The App requests camera access so you can scan prescription labels, business cards, appointment slips, lab requisitions and other documents. Captured images are processed entirely on-device using Apple's Vision framework. They are not uploaded to a Visitory server. Detected text becomes draft fields that you can review and accept before saving.

## 5. AI Features (On-Device)

Visit Prep, AI Visit Recap, healthcare-memory insights, daily check-in roll-ups and "what changed" suggestions run on-device using Apple's machine-learning frameworks. Your raw medical data is not sent to a Visitory server, OpenAI, Google or any other third-party model provider, and is not used to train any model. AI output is suggested for your organisation only and may be incomplete or incorrect.

## 6. Apple Health (Read-Only, Opt-In)

If you choose to connect Apple Health, the App reads a small set of characteristics — date of birth, biological sex, blood type, latest height and latest weight — into your Health Profile on this device. The App only reads from Apple Health; it never writes to it. You can revoke access at any time in Settings → Privacy & Security → Health. Apple keeps Medical ID fields (allergies, conditions, emergency contacts) private; no app can read them.

## **7. Notifications**

Reminders are scheduled locally on your device using Apple's User Notifications framework. No push tokens are sent to a Visitory server, and the App does not operate any push-notification infrastructure. Disabling notifications in iOS Settings will silence them; some features (refill reminders, visit alerts, follow-up nudges) depend on notifications being enabled.

## **8. Live Activity, Widgets & Apple Watch**

The Lock-Screen Live Activity, home- and Lock-Screen widgets, and the Apple Watch companion app read their data from an App Group container on your device. Nothing is transmitted off the device for these surfaces. The watch syncs with the iPhone via Apple's WatchConnectivity framework.

## **9. Subscriptions & In-App Purchases**

Subscriptions (Premium, Ultimate) and the one-time Lifetime unlock are handled entirely by Apple's StoreKit framework. The App receives an entitlement token confirming your purchase; we never see your payment method, billing address, Apple ID, or any other purchase-related personal information. Refund requests must be filed with Apple.

## **10. iCloud Backups & Sync**

If iCloud Backup is enabled on your device, iOS may include your App data in your encrypted iCloud backup. Backups are managed by Apple, encrypted with your Apple ID credentials, and not accessible to us. Some App data may sync between your own Apple devices via Apple's end-to-end encrypted iCloud sync — this happens between your devices via Apple, not via a Visitory server.

## **11. Family Sharing (Coming Soon)**

A future update will let you share certain App data — for example a parent's medication list, a child's upcoming visit — with another person you invite. That feature will be built on Apple's CloudKit private-share APIs with end-to-end encryption. Shared data still does not pass through a Visitory server. This Privacy Policy will be updated before the feature ships, and you will be asked to opt in explicitly.

## **12. PDF Export & Document Sharing**

When you export a visit summary, emergency card or document as a PDF, or send it via Apple's standard share sheet, that file leaves the App because you asked it to. From that moment, the receiving app, service or person controls how the file is stored, copied, forwarded or deleted. Review

any document before sharing it.

### **13. Log Data, Crash Reports & Cookies**

Visitory does not operate its own log-collection or crash-reporting server. If the App crashes, iOS may collect a diagnostic report and offer to send it to Apple via your device's standard "Share With App Developers" setting; that flow is controlled by Apple. The App does not use cookies, web beacons or similar tracking technologies.

### **14. Security**

Your data lives on your device, protected by your device passcode and (optionally) the App's Face ID / Touch ID lock. We use Apple's recommended frameworks (SwiftData, CryptoKit, Keychain) for storage and key management where applicable. No method of electronic storage is 100% secure; we recommend a strong device passcode, keeping iOS up to date, and only sharing exported documents with people and services you trust.

### **15. Children's Privacy**

Visitory is intended for users aged 17 and older. We do not knowingly collect personal information from children under 13. A parent or legal guardian may create a managed family profile for a child on their own device; that parent or guardian is responsible for the data entered on the child's behalf.

### **16. Your Choices & Rights**

Because your data is stored on your device, you control it directly. You can edit or delete any record in the App at any time, revoke camera or health permissions in iOS Settings, disable notifications, cancel a subscription through Apple, or delete the App entirely (which deletes its data from your device along with it).

### **17. Medical Disclaimer**

Visitory is not a medical device and is not a substitute for professional medical advice, diagnosis or treatment. Always follow the guidance of your doctor, pharmacist or other licensed healthcare provider. If you have a medical emergency, call your local emergency number immediately.

### **18. Changes to This Policy**

We may update this Privacy Policy from time to time. The current version is always available on [visitory.app/privacy](https://visitory.app/privacy) and inside the App under More → Legal. Material changes will be highlighted at the top of the document with a new effective date.

### **19. Contact**

Privacy questions or requests? Email [privacy@visitory.app](mailto:privacy@visitory.app). General questions: [hello@visitory.app](mailto:hello@visitory.app).