

Visitory — Terms of Use

Effective date: 18 May 2026

Plain-language summary: Visitory is a personal healthcare organiser. It is not a doctor and is not for emergencies. Your data lives on your device. Reminders, scans and AI summaries are helpful but not perfect — always double-check anything important with a licensed professional.

1. Agreement

By downloading, installing or using Visitory (the "App"), you agree to these Terms of Use (the "Terms"). If you do not agree, please do not use the App. The App is provided by Kirill Trokhov ("we", "us", "I").

2. Purpose of the App

Visitory is a personal healthcare organisation tool. It helps you keep track of doctor visits, medications and reminders, symptoms and daily check-ins, prescription labels and other documents, notes captured during a visit, follow-up tasks, your emergency card, and on-device AI summaries before and after each visit. The App also offers home-screen widgets, a Lock-Screen Live Activity, an Apple Watch app, and an optional Face ID lock.

3. Not Medical Advice

Visitory is not a doctor, pharmacist, nurse, clinic, hospital or other licensed medical provider. The App does not diagnose, treat, prescribe, recommend medication changes, provide emergency guidance, or replace any licensed healthcare professional. Every reminder, summary, suggestion, scanned text, simplified explanation and timeline item is for personal organisation only. Always consult a licensed healthcare professional before making any medical decision.

4. No Emergency Use

Visitory is not designed for emergencies. Do not use the App as a substitute for calling emergency services, contacting a doctor, visiting urgent care, or seeking immediate medical attention. If you think you may have a medical emergency, call your local emergency number immediately.

5. Your Responsibility

You are responsible for: entering accurate information; reviewing every scanned label before saving it; confirming medication names, dosages, schedules and refill counts; checking appointment dates and times; confirming reminder settings; reviewing any document, PDF or summary before sharing it; protecting your device, passcode and Apple ID; and following the instructions of your doctor, pharmacist or other licensed provider. Do not rely on Visitory as your only source of medical information or as your only reminder system for critical medications.

6. Prescription Scanning & OCR

The App may use your camera to scan prescription bottles, medication labels, business cards, appointment slips, lab requisitions and other documents. Text recognition is performed entirely on-device using Apple's Vision framework. The captured image is not uploaded to a Visitory server. Recognition is not perfect — labels may be missed, dosages misread, refill counts wrong, dates incorrect, or doctor and pharmacy information misattributed. You must review and confirm every field before saving.

7. AI Summaries & Insights

The App offers on-device AI features, including Visit Prep, Visit Recap, daily check-in roll-ups, healthcare-memory pattern detection, and "what changed" insights tied to your symptoms, medications and visits. These features run on your device using Apple's frameworks. Generated content is suggested for your personal organisation; it may be incomplete, misleading or simply wrong. It is not medical advice and must not be substituted for professional judgement. You are responsible for reviewing and editing any AI output before relying on it or sharing it.

8. Reminders, Notifications & Live Activity

The App schedules local notifications for medication doses, visits, refills and follow-up tasks. Reminders may be delayed, missed, deduplicated or suppressed for reasons outside our control: notification settings, Focus modes, Do Not Disturb, Low Power Mode, device restart, operating-system limitations, app deletion, battery level or your own configuration. The Lock-Screen Live Activity that tracks an active visit is provided by Apple's ActivityKit and is subject to the same constraints. You must not rely on Visitory as your only reminder system for critical medication or medical tasks.

9. Widgets, Apple Watch & Platform Integration

Visitory offers home-screen and Lock-Screen widgets, a full Apple Watch companion app, deep links from notifications, and Live Activity / Dynamic Island integration. These integrations rely on Apple's APIs and operating-system behaviour, which may change in future iOS / watchOS releases. We may adjust or temporarily disable any of these surfaces to keep the App working with the latest Apple platforms.

10. Family Profiles & Family Sharing

Visitory supports multiple profiles on a single device — for yourself, family members, partners or anyone in your care circle. Each profile has its own visits, medications, allergies, conditions, daily check-ins and Health Profile. CloudKit-based Family Sharing (sharing data with other people's devices) is in development; the Terms covering shared data will be expanded when that feature ships and you will be asked to review the update before opting in.

11. Apple Health

If you choose to connect Apple Health during onboarding or from the Health Profile screen, the App reads (and only reads — never writes) a small set of fields: date of birth, biological sex, blood type, latest height and latest weight. The App asks for explicit authorisation through Apple's permission sheet. You can revoke access at any time in Settings → Privacy & Security → Health. Apple's Medical ID fields (allergies, conditions, emergency contacts) are not exposed to third-party apps and are not read by Visitory.

12. PDF Export & Document Sharing

You may create, import, view, save or export PDF files and documents inside the App, including visit summaries, emergency cards and the Doctor Mode brief. You are responsible for reviewing any document before sharing it. Once you export a file using Apple's standard share sheet, that file is handled by the receiving app, service or person — we cannot control how it is stored, copied, forwarded, printed or deleted thereafter.

13. Subscriptions, Lifetime & Free Trial

Visitory offers a Free tier and two paid tiers (Premium and Ultimate), each sold monthly and yearly, plus a single one-time Lifetime unlock at the Ultimate level. Paid subscriptions include a 7-day free trial unless otherwise stated. All purchases, renewals, refunds and cancellations are handled by Apple through the App Store; we receive only an entitlement token, never your payment details. Subscriptions auto-renew until cancelled; cancellation must be performed in Settings → Apple ID → Subscriptions. Lifetime is a non-consumable in-app purchase with no recurring billing. Prices, availability and feature limits may change with reasonable notice.

14. Camera, Microphone & Permissions

The App requests camera access for label and document scanning and microphone access for in-visit voice notes (Doctor Mode dictation). These permissions are off by default; if you deny or revoke access, the corresponding features will be unavailable until you re-enable them in Settings.

15. Local Data, Device Security & Backups

Information you save in Visitory is stored locally on your device using Apple's SwiftData framework. Depending on your device settings, that data may be included in your iCloud Backup or device backup; backups are encrypted with your Apple ID and managed by Apple, not by Visitory. You are responsible for keeping your device, passcode and Apple ID secure, for keeping iOS up to date, and for protecting any documents you export. We strongly recommend not jailbreaking or rooting your device — doing so can compromise the data the App relies on and may cause the App to behave incorrectly.

16. Face ID Lock

Visitory offers an optional Face ID / Touch ID lock that prevents the App from opening without successful biometric authentication. This is an additional convenience layer on top of your device

passcode, not a substitute for it.

17. No Third-Party Tracking

Visitory does not include third-party advertising SDKs, analytics SDKs, attribution trackers, third-party crash reporters tied to your data, or any third-party medical-data processors. If this ever changes, we will update these Terms and the Privacy Policy and clearly notify you before any such service is enabled.

18. Intellectual Property

The App, its name and logo, source code, design, copy, illustrations, database schemas and other intellectual property are owned by Kirill Trokhov. You may not copy, modify, distribute, sell, sublicense, reverse-engineer or attempt to extract the source code of the App, nor create derivative works of it, except as expressly permitted by applicable law.

19. Updates, Availability & Discontinuation

We may release updates, add or remove features, suspend or discontinue the App or any part of it at any time. System requirements may change with new releases of iOS, iPadOS or watchOS. You may need to install updates to keep using the App. We will make reasonable effort to communicate material changes before they take effect.

20. Disclaimer of Warranties

The App is provided "as is" and "as available." To the maximum extent permitted by law, all express or implied warranties — including warranties of merchantability, fitness for a particular purpose, non-infringement, accuracy of medical information, and uninterrupted availability — are disclaimed. We do not warrant that the App will be error-free, that reminders will always fire, that AI summaries will be correct, or that the App is suitable for every medical or personal situation.

21. Limitation of Liability

To the maximum extent permitted by law, Kirill Trokhov shall not be liable for any indirect, incidental, special, consequential or exemplary damages, including but not limited to: missed reminders or doses, inaccurate scans, incorrect user-entered information, incorrect AI suggestions, lost or corrupted data, exported PDFs, shared documents, medical decisions made in reliance on the App, device or operating-system problems, or backup problems. Where liability cannot be fully excluded, total aggregate liability is limited to the amount you paid for the App in the twelve months preceding the claim.

22. Children

Visitory is intended for users aged 17 and older. A parent or legal guardian may create a managed family profile for a child on their own device; that parent or guardian is responsible for the data entered, reviewed and shared on the child's behalf. We do not knowingly collect personal information

from children under 13.

23. Termination

You may stop using the App at any time by deleting it from your device. We may suspend or terminate access to the App if these Terms are breached. On termination, your rights under these Terms end; you must stop using the App and, where required, delete it from your device.

24. Governing Law

These Terms are governed by the laws of the jurisdiction in which the developer resides, without regard to its conflict-of-law principles, except where mandatory local consumer-protection law applies. Disputes will be resolved in the competent courts of that jurisdiction.

25. Changes to These Terms

We may update these Terms from time to time. The current version is always available on [visitory.app](#) and inside the App under More → Legal. Material changes will be highlighted at the top of the document. Continued use of the App after an update constitutes acceptance of the updated Terms.

26. Contact

Questions about these Terms? Email hello@visitory.app. Privacy-specific questions: privacy@visitory.app.